

County Human Services: Human Services as Community Investment

**Nevada Association of County Human
Service Administrators
NACHSA**

Presentation
NACO Board of Directors
April 20, 2018

Re-Cap January 19, 2018 Human Services 101

○ Topics Discussed

- NRS Mandates – NRS 428
- Tax Levies/Revenues
- Services Based on Local Needs
 - 17 Counties that each manage mandates differently
- Impact of Federal and State Policies

Post-ACA Service Delivery

- Counties have always struggled to meet mandated services and to keep their communities healthy
- For some counties Pre-ACA work focused on processing medical benefit eligibility and processing medical payments
- After enactment of the “individual mandate” counties have more flexibility to innovate and design cost effective programs to tackle systemic problems of poverty

Transition Activities

- Douglas County
 - Community Case Management
 - Address 'superutilizers' of public systems
 - Became the 'go to' agency for community coordination

Transition Activities

○ Churchill County

- Jail diversion and re-entry
- Community Health Workers
- Community Case Management and Mobile Outreach

Transition Activities

◉ Clark County

- Implemented Coordinated Intake for homeless
- Expanded case management
- Developed the capacity to leverage grant resources

Investing in Community

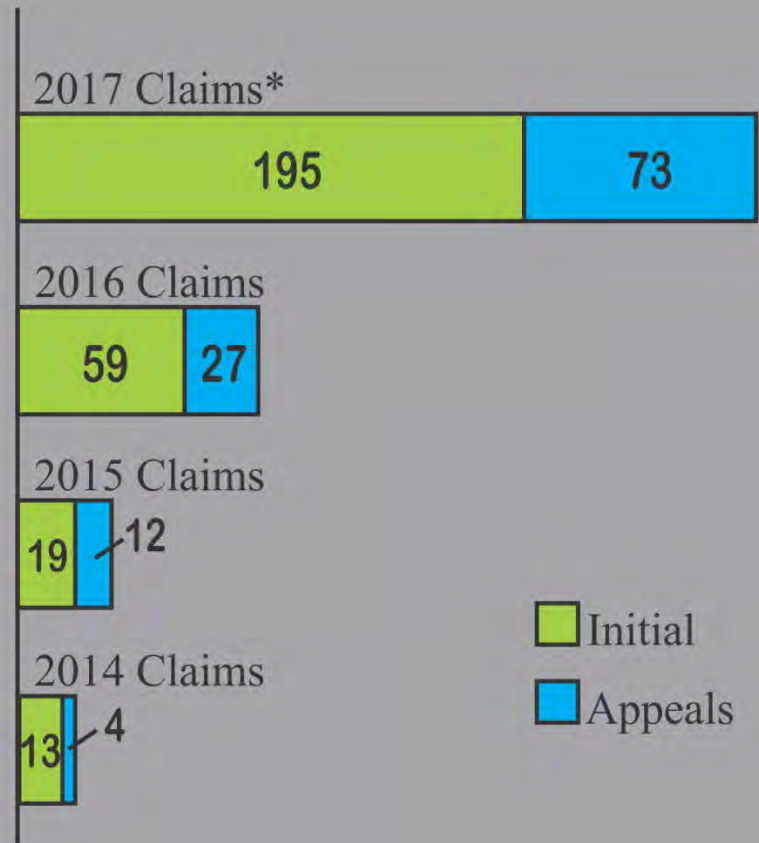
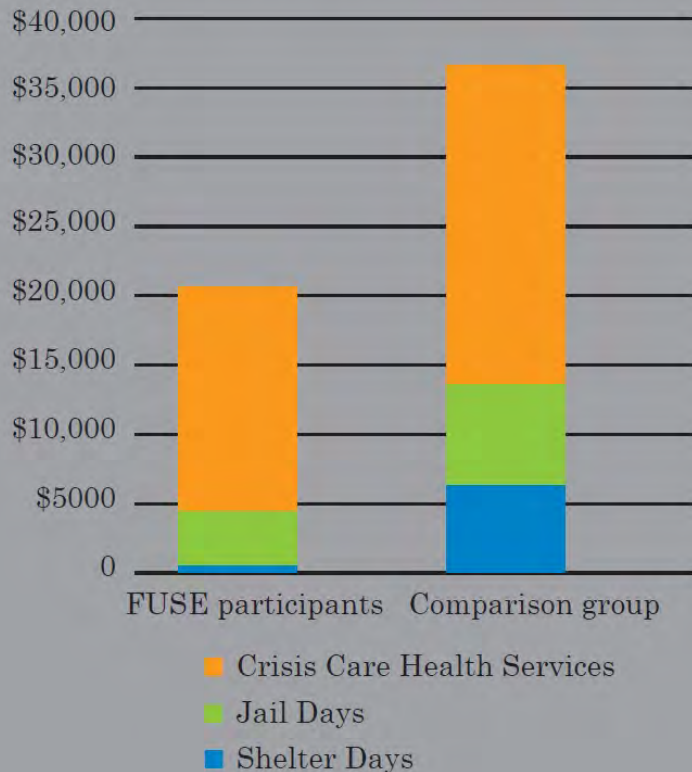
- Shift from “safety net” to “investing”
- To boost the economy, reduce crime, improve public health
- Research supports that investing in basic needs and wrap-around supports leads to improved outcomes in health, education, employment and a reduction in crime and demands on the public systems such as jails and emergency rooms

Return on Investment

FUSE (FREQUENT USERS OF SYSTEMS ENGAGEMENT)

SOAR (SSI/SSDI, OUTREACH, ACCESS AND RECOVERY)

Cost of Jail, Shelter, Crisis Care Services



Investing in the Future

ACTIONS

- ✓ Data collection
- ✓ Performance Measurement
- ✓ Document cost savings
- ✓ Evidence Based Practices

RESULTS

- ↑ Health outcomes
- ↑ Education outcomes
- ↑ Employment outcomes
- ↓ Crime
- ↓ Demands on public systems
- ↓ Reduction in homelessness
- Efficient use of jails
- Efficient use of emergency medical services

County Human Service Agencies

- Centers of Excellence in Human Services
- Spearhead Systemic Change
- Build Strong Systems of Care

Thank You

○ Questions?

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Clark County Social Service

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